

KROWN, aware of its commitment to its customers, has established in its Organization a Quality and Environmental Quality Management System, based on the models specified by the UNE-EN-ISO9001:2015, UNE-EN-ISO14001:2015 standards.

MISSION & VISION

We are looking for a project based on people who, working as a team, make KROWN a strong organization in which we provide our customers with effective and efficient answers in the management of the products, machinery and equipment we design (R&D) and manufacture, helping them to consolidate their activities and expectations.

Our aim is based on a set of good practices, thus enabling the personal development of the entire team that makes up the Organization, guaranteeing the quality of the products and respect for the environment, collaborating in its sustainability, preservation and protection.

COMMON VALUES

- Commitment; to comply with and maintain the effectiveness of the Quality and Environmental Management System.
- Customer satisfaction is our guarantee for the future and therefore must be our top priority.
- To ensure that the products manufactured by KROWN, will meet all legal and regulatory requirements in product and environmental quality, as well as those of the interested parties.
- To obtain the satisfaction and fulfillment of the personnel, so that the human resource is the strength of the Organization.
- To always achieve maximum professional competence. To seek effectiveness and efficiency.
- To have the necessary resources to achieve the quality levels agreed with the clients.
- Train, involve and motivate all personnel in the achievement of the defined objectives and encourage their participation.
- To be open to communication and information. Acquire and share knowledge.
- Respect Clients, Collaborators, Colleagues and Social Environment.
- Adopt actions to prevent failures, checking the adequacy of the result obtained to what our customers request.
- Analyze in a planned manner the internal and external context in our organization, as well as the stakeholders.
- Accept responsibilities by accepting the result of our actions.
- Manage the risks derived from our activity, namely: Quality Management System, Continuity Plan and Occupational Risk Management Plan.
- The environmental principles and commitments of our Organization and appropriate to our context. Prevent and reduce as much as possible the environmental impacts that may arise from our activities, offer products in the ecological and quality areas, analyze and apply eco-efficient processes and products, comply with the environmental legislation applicable to our activity, control regularly by the Management the compliance with the environmental policy, its objectives and functionality and inform, train and sensitize all our employees, according to the job position, the environmental aspects related to it.
- Implement necessary and possible corrective actions.

QUALITY AND ENVIRONMENTAL VALUES

The Integrated Quality and Environmental Management System, thus conceived, is the task of all the employees, being the Management and the managers the ones who lead the effort, with the employees contributing with the compliance of all the work guidelines indicated to them, as well as the possible improvements to make the workplaces safer and safer.

- Establish and annually review quality and environmental objectives and goals.
- Conduct periodic reviews and audits of the Integrated Quality and Environmental Management System to ensure its adequacy and effectiveness and to establish continuous improvement programs for its development and management (performance).

INTERNAL COMMUNICATION

Its dissemination and understanding is the basis for the motivation and integration of all current and new employees, who are trained in our Integrated Management System.

REVISION

For its effectiveness and continuous adaptation, this Quality and Environmental Policy is reviewed and, if necessary, updated in the Management Reviews.